



Quality Policy

of AmeriGas Polska

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By operating in the area of storage, filling, distribution and sale of liquefied petroleum gas (LPG) in cylinders and pressure vessels, AmeriGas Poland is committed to ensuring customer satisfaction and convenience by providing a unique and environmentally responsible source of energy.

We meet customer needs by providing:

- Top quality products and services
- Business integrity
- The highest level of safety.

By supplying the priority segments of the LPG market in Poland (domestic and industrial tank systems, as well as gas cylinders) we are

■ On the way to obtaining the title of Leader of the LPG Market in Poland

We will achieve our goal by:

- Focusing on maximum customer satisfaction and meeting customers' expectations
- Increasing employee involvement, their motivation and development of their competencies
- Taking actions focused on increasing AmeriGas brand recognition
- Effective and standardized customer service through continuous monitoring and improvement
- Growth understood as sales development, operational and logistic optimization, innovation and distinction of the commercial offer
- Increasing the company's profitability by optimizing and refining its processes, and managing information reliably
- Establishing and monitoring the objectives and performance measures of the Integrated Management System.

This policy is subject to regular review, agreed and communicated to all employees of AmeriGas Poland in order to reinforce their individual contribution to achieving the aforementioned goal of the organization.

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